

Finance & Operations Committee Meeting
Connect for Health Colorado
September 28, 2020
9:30 AM – 11:30 AM

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| I. Welcome & Introductions | | Lorez Meinhold | 9:30 – 9:35 AM |
| a. Approval of August Minutes | | | |
| II. EMP Go-Live | <i>Update</i> | Kelly Davies | 9:35 – 9:50 AM |
| III. Quarterly Appeals & Complaints | <i>Update</i> | Beth Deines & Justin Brandon | 9:50 – 10:10 AM |
| IV. Covid-19 SEP: Lessons Learned | <i>Report</i> | Brian Braun | 10:10 – 10:30 AM |
| V. Review Strategic Plan: Goals & Objectives | <i>Review</i> | Brian Braun | 10:30 – 11:00 AM |
| VI. Public Comment | | | 11:00 – 11:15 AM |
| VII. Adjourn | | | 11:15 AM |